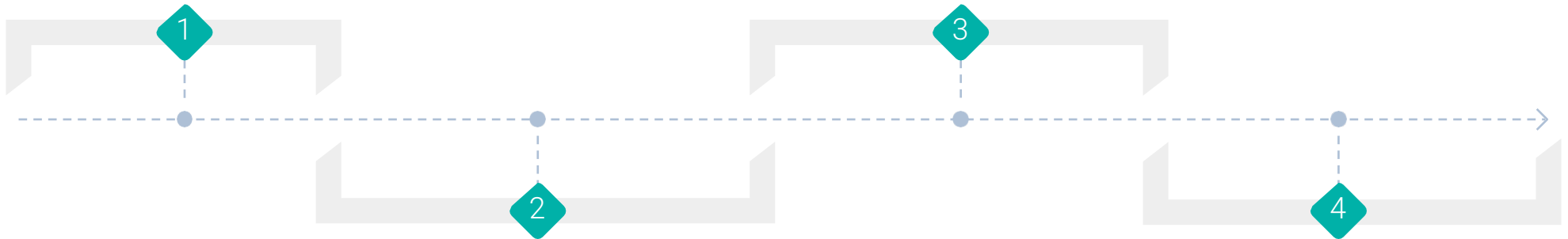


Aruma

Aruma is a disability service provider assisting more than 5,000 people with disabilities throughout the east coast of Australia.

Metric Outcomes

Amelia has an intent recognition of 85%.



Amelia Goes to Work

- Before implementing Amelia, Aruma’s method of keeping patient records was outdated and unreliable. Due to high employee turnover, paperwork would be misplaced and incidents were at high risk of being unrecorded or misfiled.
- Aruma uses Amelia as a digital healthcare worker to help staff record shift notes and hand-off action items to incoming shift workers. She is placed in homes containing four to five disability patients with 15 care workers.
- She has improved staff record-keeping and enables staff to access records outside of working hours to add notes. Staff is more engaged and better at following processes and procedures.

“

With Amelia, an IPsoft Company, as a partner, we can explore how we can combine the powers of human and digital labor to be more efficient, sustainable and, ultimately, impactful, which is what we are really working towards at Aruma.”

Mark Doro,
Chief Transformation Officer,
Aruma